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#### YOUR SCHOOL UNIFORM SUPPLIER



# PRIMARY SCHOOL UNIFORM **INFORMATION GUIDE**

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facebook

To stay up to date with our latest offers.

Please check our website: www.totalclothing.co.uk for the lastest information updates.



#### INTRODUCTION

# **Dear Parents & Carers**

We have designed this booklet to help you to order your school uniform with ease, whilst understanding the requirements from your school.

We understand how difficult it can be when you are buying Primary school uniform for the first time (or even second or third time) as children's sizes can be so different. With this in mind, we have added some additional information to try and make it as easy as possible.

If you would like to order online, start by watching our <u>School Uniform Video</u> <u>Guide</u>, along with our <u>Uniform Measuring Guide</u> and <u>Hints & Tips</u>.

If you wish to collect your order from our shop, please click <u>here</u>, for important Covid-19 related changes and information about our Click & Collect service.

Finally, click **here** to access your school webshop to order.

We always encourage parents to order as soon as possible to ensure you will have the correct uniform for back to school.

We have a returns policy of 28 days from your purchase to return or exchange your garments. It would be great if you can send returns as soon as possible to help with our stock levels.

We are here to help you get the best fit for school uniform for your child.

If you have any question's please call our friendly customer care team on 01733 394758 or via email at <u>customerservices@totalclothing.co.uk</u> who will be happy to advise you.

P.S Please note there will be regular updates. Please make sure to check our <u>website</u> before visiting us.

Kind regards Christine, James, Ben and Janet The Schools Team | Total Clothing, part of F R Monkhouse Ltd



## OUR SHOP



We have been supplying school uniform for nearly 30 years. Our experienced team will offer a personal service to help you choose the right uniform you need.

#### **Opening Times**

**Monday to Friday** 9am to 5pm School summer holidays open until 5.30pm and from Saturday 17th July until Saturday 4th September open 10am to 4pm

#### **Shop Address**

To bring your

shopping

bag

No 9 Botolph Trading Estate Oundle Road, Woodston, Peterborough PE2 9QP 01733 394758

# **KEEP UPDATED...**

PLEASE CHECK OUR <u>WEBSITE</u> or our <u>FACEBOOK</u> PAGE FOR UPDATED OPENING HOURS BEFORE YOU TRAVEL TO OUR SHOP. as we may extend our opening hours over the summer holidays.

# www.totalclothingshop.co.uk/dpa



# **HOW TO ORDER ONLINE**



You can place your order online and collect from our shop. We have a new system in place and Click & Collect orders can now be collected from the BACK OF OUR SHOP. We will have new signage in place to guide you to the new area.

Follow your school link in this booklet or alternatively you can go to totalclothing. co.uk and select your school.

Please allow 10 days from order to delivery.



# WAYS TO GET IN TOUCH...



By phone 01733 394758



Live Chat on our website



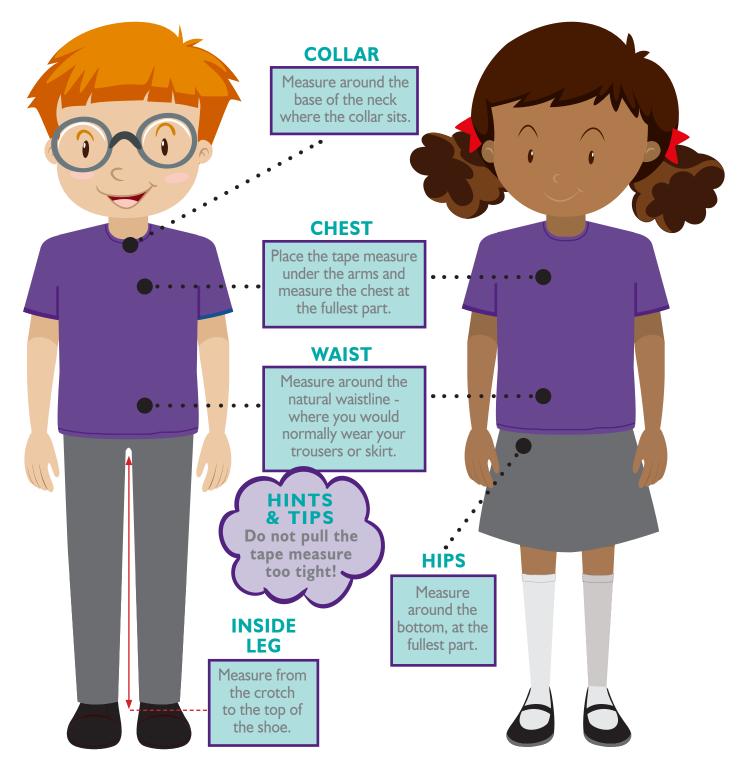
# **RETURNS POLICY**

We have a returns policy of 28 days from your purchase to return or exchange your garments. It would be great if you could send your returns as soon as possible to help our stock levels.



#### UNIFORM MEASURING GUIDE

# How to measure your child for school uniform



# www.totalclothingshop.co.uk/dpa



#### HINTS & TIPS

# HINTS & TIPS SWEATSHIRTS

Make sure you leave enough growing room in the body and arms.

#### HINTS & TIPS PLEASE NOTE...

All our polo shirts, sweatshirts and PE t-shirts come in age sizes. 3/4 years, 5/6 years, 7/8 years, 9/10 years, 11/12years, and 13 years. \*Value polo shirts sizes differ slightly, see webshop.

#### HINTS & TIPS KNITTED JUMPERS & CARDIGANS

These come in chest sizes, 26" 28" 30" 32" 34" please use your child's chest measurements for these garments.

# PLEASE NOTE REMEMBER...

You can also buy your accessories from us: Book Bags, PE Bags, Water Bottles, Hair Accessories, Plimsoles.

# HINTS & TIPS POLO SHIRTS

This is not a shaped garment and the polos are a generous fit. Choose the size relating to your child's age.

#### HINTS & TIPS ALL OF OUR GARMENTS

Are easy to wash and dry quickly.

# PLEASE NOTE PE SHORTS

These come in waist sizes 18/20" 22/24" 26/28" 30/32" choose the size that best fits your child's waist measurement.

# **HINTS & TIPS**

Please contact us should you require a size not listed on the webshop.

# HINTS & TIPS DON'T FORGET

Don't forget we offer sew on or iron on labels to avoid uniform getting lost!



# **UNIFORM ACCESSORIES**

# Did you know that we also sell all the accessories you may need?

Our prices are very competitive and include the following items:



# www.totalclothingshop.co.uk/dpa



## **UNIFORM NOTES**

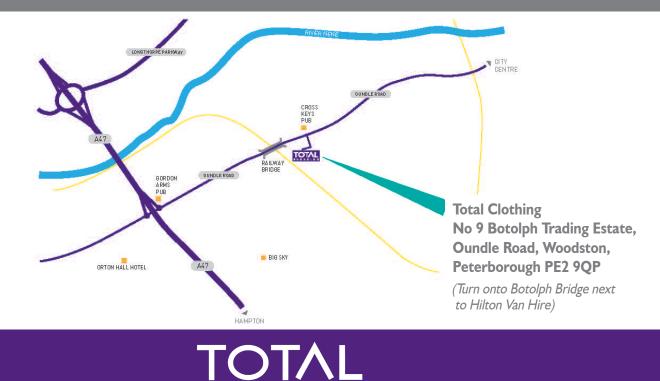
## **TOTAL CLOTHING-SHARE-REUSE-RECYCLE**

As part of our recycling programme we partnership with schools overseas and the UK to ensure that no garments enter landfill.

Second-hand uniforms are becoming a credible sales channel and we host Swapping events at our store to enable parents to re-cycle grown out of school uniform rather than it going into landfill. "Long Live School Uniforms."



# SHOP LOCATION



<u>customerservices@totalclothing.co.uk</u> 01733 394758

www.totalclothing.co.uk